



ace usa

HOW TO OBTAIN CLAIMS HELP

In the event of a claim, suit or loss under this policy, contact your agent or broker and, during normal business hours, call:

ACE USA – U.S. International Claims
P.O. Box 25149
Lehigh Valley, PA 18002-5149

Direct Telephone: 302.476.6400
Toll Free in the U.S.: 1.866.809.0396 ext.6400
Fax: 1.866.635.5687
E-mail: USI-FirstNoticeofLoss@ace-ina.com
(This e-mail address is for new claim reporting only.)

For after hour emergency claim reporting call:

Direct Telephone: 1.770.810.1130
Toll Free in the U.S.: 1.800.523.9254

***For 24-Hour Emergency Medical, Personnel or Travel Assistance:**

Outside U.S. call collect: (202) 659-7777
Inside U.S.: (800) 766-8206

** Please note this 24-hour Emergency Medical, Personnel or Travel Assistance phone number is provided for those insureds who purchase Employers Responsibility Coverages including Executive Assistance Services as part of their International Advantage policy.*